



**KING COUNTY MENTAL HEALTH BOARD
QUALITY COUNCIL**

**Quality Council
Monday, June 24, 2002
3:30-5:00 p.m.**

Conference Room 6A, Exchange Building
821 Second Avenue, Seattle WA 98104

Members Attending:

Ron Sterling, Chair
Eleanor Owen
Alice Howell
Jack Fuller

Excused

Alberto Gallegos

Absent

Debra Roszkowski
Clifford Thurston
Jeanette Barnes

Staff Present:

Liz Gilbert

Guests:

Howard Miller, Chair, King County Mental Health Board

INTRODUCTIONS & ANNOUNCEMENTS

Members and attendees introduced themselves.

Eleanor Owen described the implementation of the long awaited for "Ticket to Work" legislation, and agreed to keep the group updated on activities.

RSN UPDATE

Liz Gilbert provided a brief update on RSN activities.

- Jackie MacLean was appointed by County Executive Ron Sims as the Acting Director of the Department of Community and Human Services. Amnon Shoenfeld will be

Available in alternate formats upon request.

(206) 205-1324 or (206) 205-1136

"Commitment to Equality"

King County is an Equal Opportunity Employer and complies with the Americans with Disabilities Act

assuming the role of Acting Manager of the Division of Mental Health and Chemical Dependency. Jim Vollendroff, who was recently appointed to the dual role of MHCADSD Assistant Manager and Chemical Dependency Coordinator, will start on July 29, 2002.

- Following the decision to not renew the Administrative Services Organization (ASO) contract with UBH in 2002, the RSN and UBH are working on a transition plan that will seamlessly transfer responsibilities across agencies. The RSN will hire additional staff to fulfill responsibilities previously held by UBH. These include Clinical Care Coordinators and Contract Monitors.
- The RSN expects to issue a Request for Proposal (RFP) for Inpatient Authorization Services within the next couple of months.
- MHCADSD was asked to provide a briefing on the Recovery Ordinance Report submitted at the end of April. In general, Council was positive about the report, and Council members expressed grave concern about the level of funding cuts that are and will continue to impact the work of the division. Council members indicated interest in assisting MHCADSD to recover funding, and recognized the negative impact budget cuts will have on the lives of consumers.
- The date for the Recovery Symposium has been set for September 19, 2002. It will be held at the Mountaineer's Club on the north side of Queen Anne Hill. The agenda is being finalized. Updates will be provided to the Quality Council.
- The Mental Health Division will conduct a site visit of the RSN later this week. The Quality Council will be updated.

UBH UPDATE

Postponed until July 22, 2002

OMBUDSMAN REPORT

Postponed until July 22, 2002

AFTER-HOUR CRISIS RESPONSE

Liz reported a conversation she had with Shelle Crosby who is leading a work group that is planning a crisis response system. Although there are now a number of crisis services, this effort will take a systemic approach to crisis response. Shelle encouraged a representative from the QC to join this planning effort. Alice Howell will contact Shelle.

PLANNING FOR OPEN FORUM

The group discussed a variety of options for providing an open forum including: offering case manager training, making an open mike available to hear about consumer concerns, promoting discussion about issues of concern to the Quality Council to get feedback from the community about how these might be addressed. The Council decided to postpone

planning for this forum because of its interest in monitoring the transition from UBH and in following-up on concerns identified from the Case Manager Study.

OTHER AGENDA ITEMS

Ron Sterling presented a letter he drafted for the group's review. This letter solicited input from case managers. The group provided feedback on the letter's content, but agreed that sending a communication to case managers was a good first step. Ron will modify the letter prior to the next meeting, and use it for a springboard for further discussion on how the Quality Council can support the important work of case managers.

The group discussed recruitment of additional members that could provide particular perspectives and expertise to the work of the Quality Council. Frank Jose, Executive Director of WAMI has expressed an interest, and outreach will be done with particular individuals who are familiar with case manager issues.

The meeting was adjourned at 5:10 p.m.

NEXT MEETING

The next meeting of the Quality Council is July 22, 2002, 3:30-5:00 p.m.

Please call Liz Gilbert at 206.205-1322 if you are unable to attend.